

The Future of Organisational Management (OM)

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Agenda

Organisational Management – A definition

Organisational Management – A look ahead

Responsibility Management and Teams

Roadmap – Responsibility Management in the Cloud

Wrap-up: So what about the Future of Organisational Management?

What is Organisational Management?

- A technical framework
- Part of HCM
- A relevant part of a set of applications
 - Campus Management
 - and Funds Management, SCM, CRM, FIN, ...
- Used for SAP Business Workflow
- A generic tool for everything or something
- “How I structure my work“

What will **change**?

- A technical framework
- ~~• Part of HCM~~
- A relevant part of a set of applications
 - Campus Management
 - and Funds Management, SCM, CRM, FIN, ...
- Used for SAP Business Workflow
- ~~• A generic tool for everything or something~~
- “How I structure my work“

- Also in S/4HANA

SAP SuccessFactors 

- Applications-specific

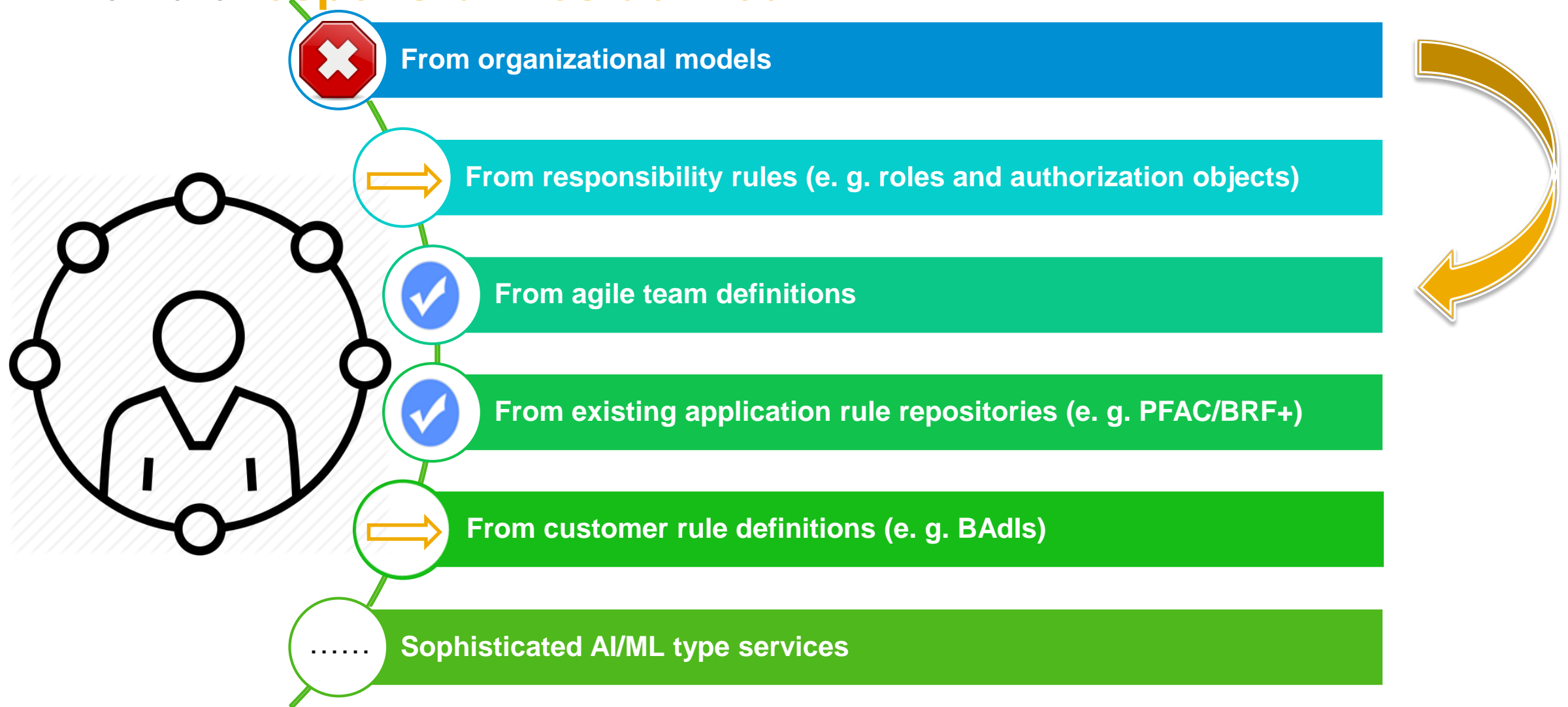
-> Unified Responsibility Management

-> No generic services or UIs planned

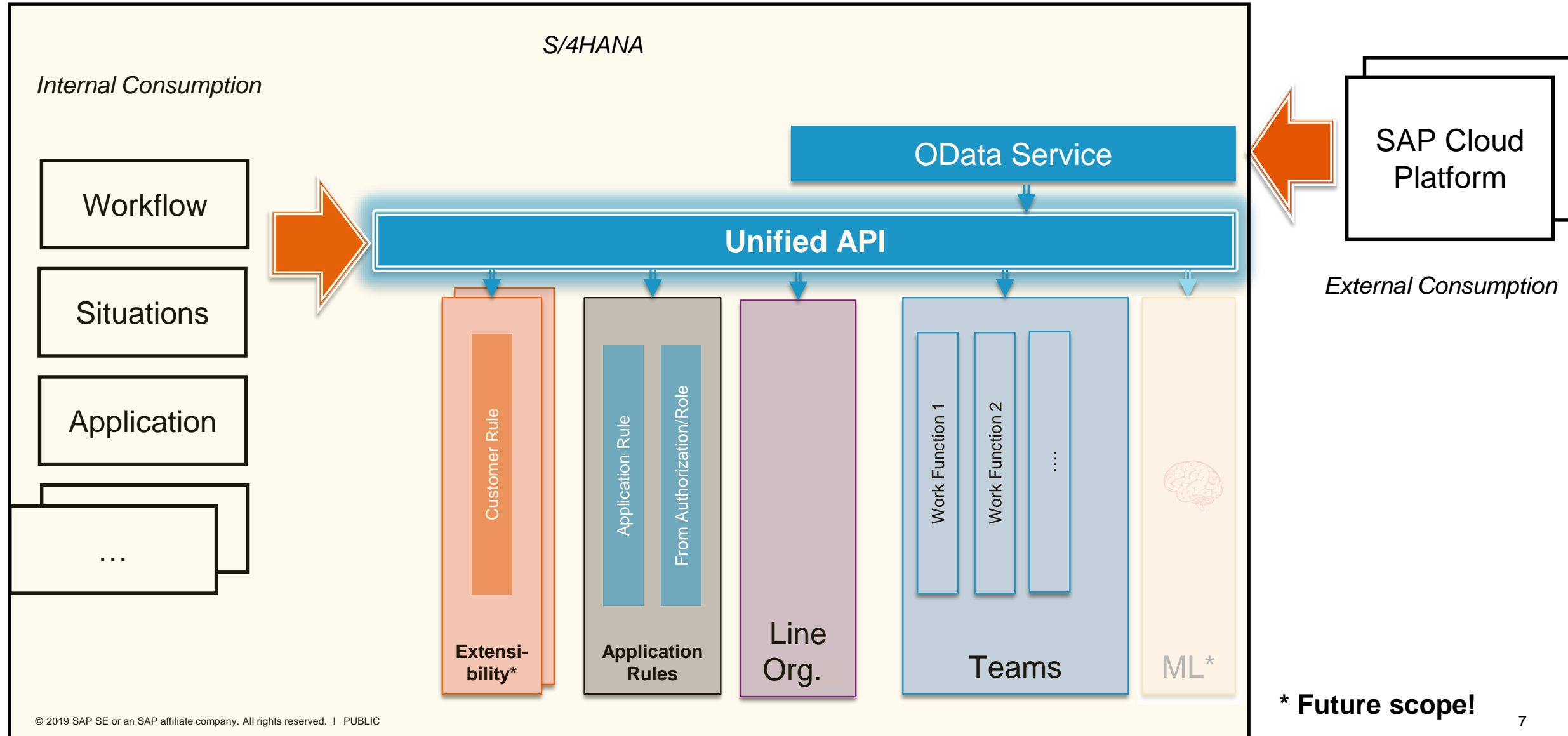
-> Local solutions, as before

+ On-premise Organisational Management will continue to be available

How are **responsibilities** derived?



What's the architecture of **Unified Responsibility Management**?





Team

SAP SALES CHINA TEAM

EditDeleteCopy

Description: A TeamCreated By: Clover XieChanged By: Srividhya Ramakrishnan

Status: Ready to UseCreated On: 09.10.2018, 12:50:30Changed On: 19.12.2018, 11:40:07

Team Information

Responsibility Definitions

Team Owners

Team Members

General Information

Type:
Sales and Billing (SALES)

Category:
Sales and Billing (SALES)

Responsibility Definitions

Name	Value
BillToParty Bill to Party	<div>=310(Adam Mueller GMBH)</div>
CustomerGroup Customer Group	<div>=04(Rental)</div>
DistributionChannel Distribution Channel	<div></div>
Division Division	<div></div>
Payer Payer	<div>=341(Faulhaber - FLCU01)</div>
SalesDocumentType Sales Document Type	<div></div>
SalesGroup Sales Group	<div></div>
SalesOffice Sales Office	<div></div>
SalesOrganisation Sales Organization	<div>=S500(SS_Retail Pricing)</div>
ShipToParty Ship to Party	<div>=92(Test assign Sales organization)</div>
SoldToParty Sold to Party	<div></div>

Is there more to teams?

SAP

Team

SAP SALES CHINA TEAM

Team Information

Responsibility Definitions

Team Owners

Team Members

BillToParty

Bill to Party

CustomerGroup

Customer Group

DistributionChannel

Distribution Channel

Division

Division

Payer

Payer

SalesDocumentType

Sales Document Type

SalesGroup

Sales Group

SalesOffice

Sales Office

SalesOrganisation

Sales Organization

ShipToParty

Ship to Party

SoldToParty

Sold to Party

=310(Adam Mueller GmbH)

=04(Rental)

=341(Faulhaber - FLCU01)

=S900(SS_Retail Pricing)

=92(Test assign Sales organization)

Business context for which the process looks for unique responsible members

Team Owners

Business Partner	Full Name	User ID
13827	Clover Xie	XIECL

Team Members

Business Partner	Full Name	User ID	Functions
13827	Clover Xie	XIECL	Sales Plan Editor
13875	Miles Xu	XUXIAO10	Sales Plan Viewer Sales Plan Editor
13876	Roybn Hu	HUPI	Sales Plan Viewer
15027	Joey Tan	TANBEN0	Sales Plan Viewer

Business Process Team members

Business Roles for which the process looks for unique responsible members

How are hierarchical responsibilities modelled?

Standard *
Filtered By (1): Name

Teams

Name	Description
▼ CPROC_ROOT_1	CPROC ROOT 1
▼ CPROC_1.1	CPROC Team 1.1
CPROC_1.1.1	CPROC Team 1.1.1

CPROC_1.1

Description: CPROC Team 1.1
Status: Ready to Use

General Information

Type: Central Procurement 1 (Test by Abinash) (CPRO1)
Category: Central Procurement (CPROC)

Responsibility Definitions

Name	Value
MaterialGroup	
Product Group	
ProcmtHubCompanyCodeUniqueID	
Connected Company Code	
ProcmtHubPlantUniqueID	=1010(0001EUROPE)
Connected Plant	
ProcmtHubPurchOrgUniqueID	
Connected Purch Org	
ProcurementHubSourceSystem	
Connected System ID	
PurchasingGroup	=001(Einkäufer 1 testia) =102(Group 102)
Z_PSTESTSIT	
Business Partner	

Team Owners

Team Owners	Full Name	User ID
No data		

Team Members

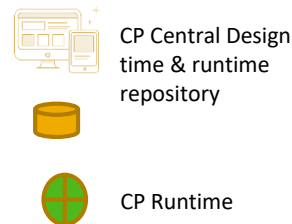
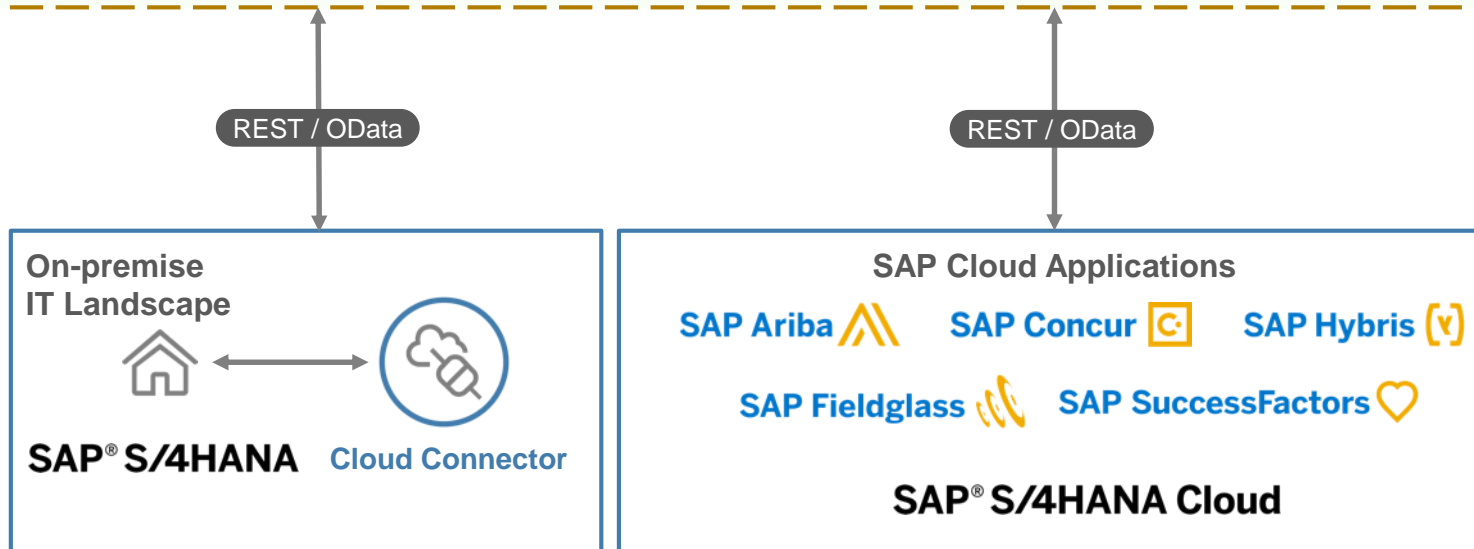
Business Partner	User ID	Full Name	Functions
181	PANCHATCHARA	Aravindh Kumar	Central Procurement 2 (Test by Abinash)
211	BAUERALE	Alex Bauer	Procurement 2 (Test by Abinash) Central Procurement 3 (Test by Abinash)

Hierarchical Team

Responsibility definitions get inherited from parent to child teams

What could Responsibility Management in the future look like?

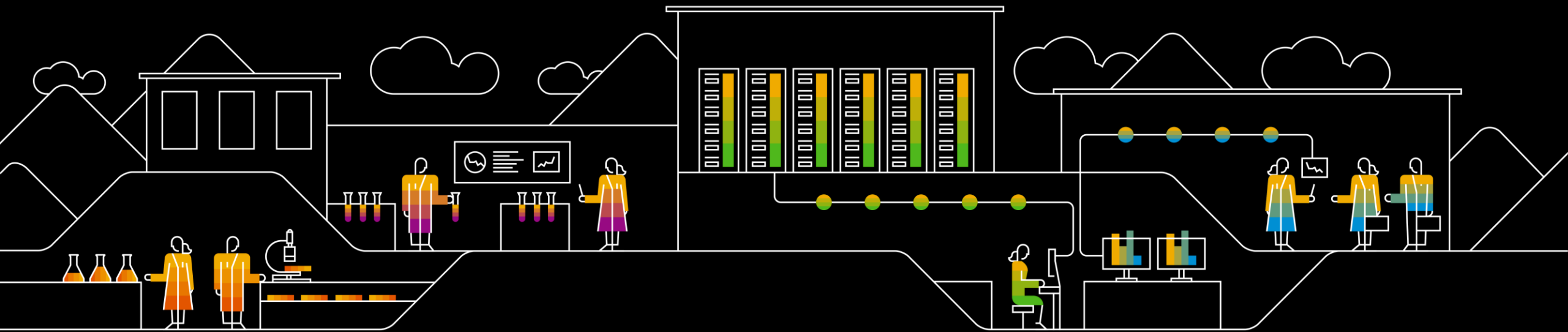
Lab Preview – Design Idea



What does the future of **Organisational Management** then look like?

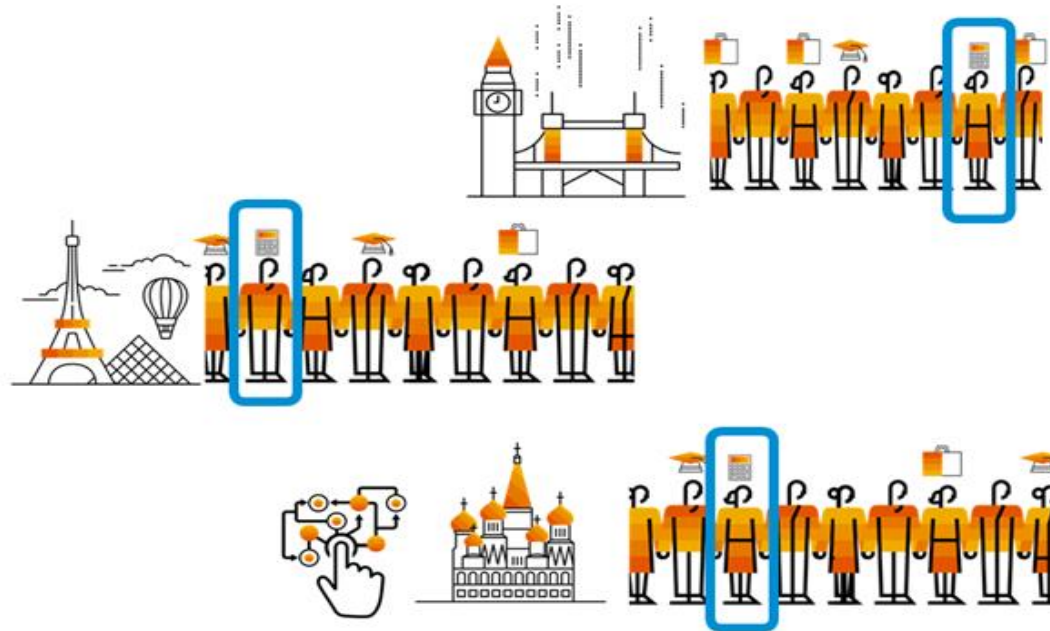
- Organisational Management (OM) will not go away, but it will be **specific** to solutions using it
- Workflow use cases around OM are covered by **Unified Responsibility Management (URM)**
- URM **integrates** with local solution, including (if required) with OM
- OM will continue to **be available** with On-premise solutions

Backup and more ...



What is **Responsibility Management** in S/4HANA?

A flexible framework to determine correct contacts for various contexts to address tasks and activities along the working structure



Responsibility management features..

Integrate with
Process route -
PLM

1705

Integrate with
Workflow

1708

Support of
SSCUIs &
Extensibility

1708

Integrate with
Situations

1711

Hierarchical
responsibilities
& Unified API
approach

1711 - 1805

GDPR
Compliant

1802-1809

Enterprise
Search Models

1902

Change
Documents

1902-1905

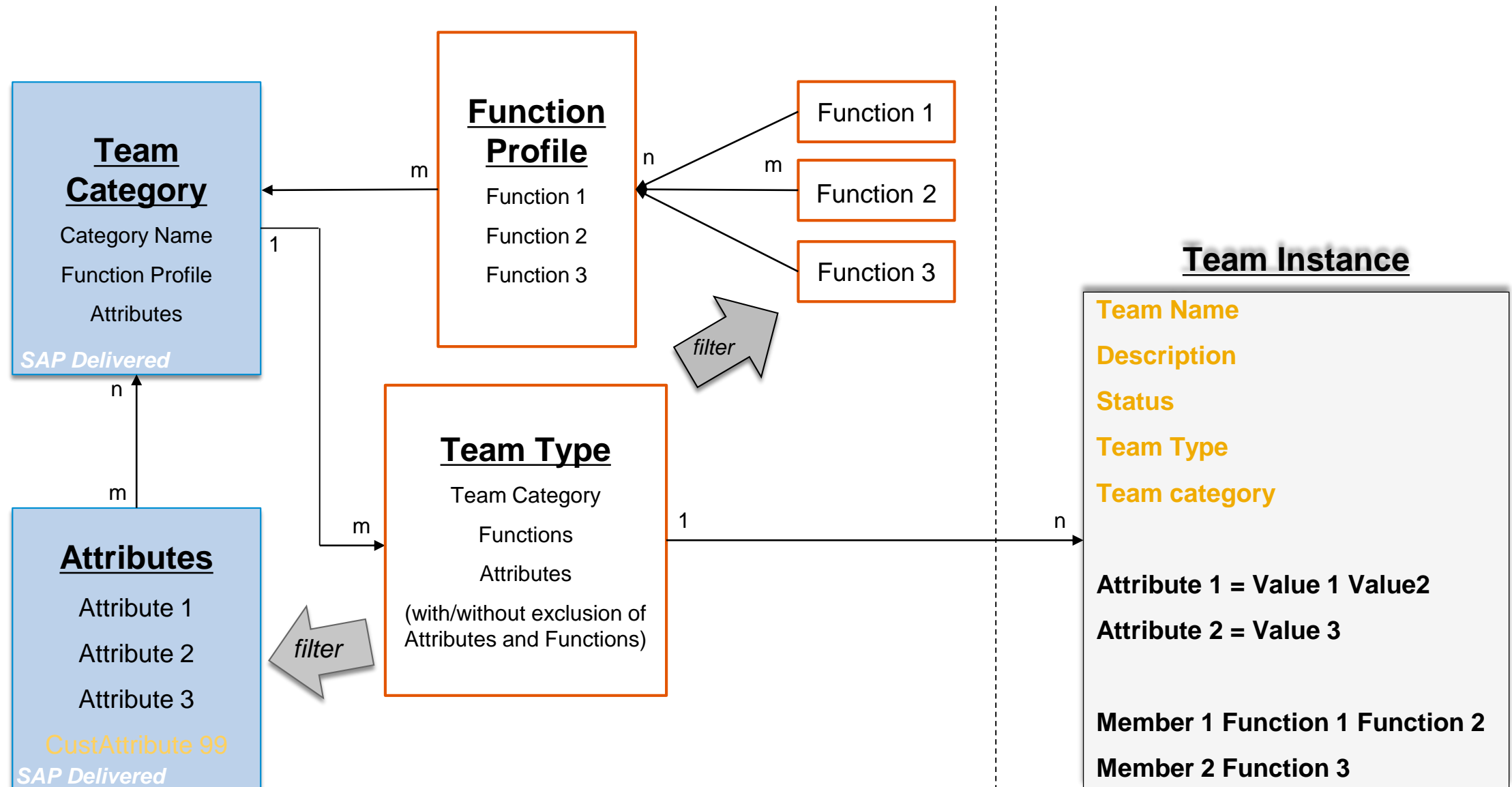
Reusable UI for
Responsibility
management

1905

Raise a situation
if responsible
agent is invalid

1905

Responsibility Management in S/4HANA – The Data Model



What have we heard **from customers?**

Use case as heard from Customers

Existing Customers have lots of authorizations and roles defined so far over the years. They would like to map a person's work (function) to the role/authorization required to do that. In case it is not there, request or create one.



*Through
Responsibility
management*

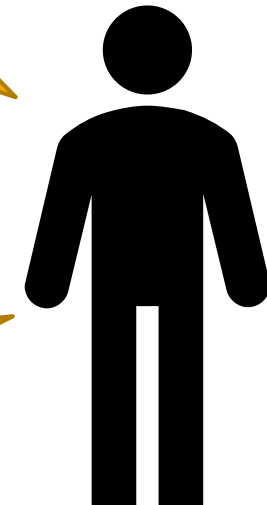
John responsible for
Plant = 0001
Material= MG231
P.Org = 500010

Process is Purchase
Contract Approval

*Through
PFCG/Roles/Auth
Checks*

John is he Authorized
for ???
Plant = 0001
Material= MG231
P.Org = 500010

Process is Purchase
Contract Approval



Thank you.

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