The Future of Organisational Management (OM)

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Agenda

Organisational Management – A definition

Organisational Management – A look ahead

Responsibility Management and Teams

Roadmap – Responsibility Management in the Cloud

Wrap-up: So what about the Future of Organisational Management?

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What is Organisational Management?

- A technical framework
- Part of HCM
- A relevant part of a set of applications
  - Campus Management
  - and Funds Management, SCM, CRM, FIN, …
- Used for SAP Business Workflow
- A generic tool for everything or something
- “How I structure my work“

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What will change?

- A technical framework
- ~~Part of HCM~~
- A relevant part of a set of applications
  - Campus Management
  - and Funds Management, SCM, CRM, FIN, …
- Used for SAP Business Workflow
- ~~A generic tool for everything or something~~
- “How I structure my work“

- Also in S/4HANA

SAP SuccessFactors

- Applications-specific

-> Unified Responsibility Management

-> No generic services or UIs planned

-> Local solutions, as before

+ On-premise Organisational Management will continue to be available

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How are responsibilities derived?

- From organizational models
- From responsibility rules (e. g. roles and authorization objects)
- From agile team definitions
- From existing application rule repositories (e. g. PFAC/BRF+)
- From customer rule definitions (e. g. BAdIs)
- ..... Sophisticated AI/ML type services

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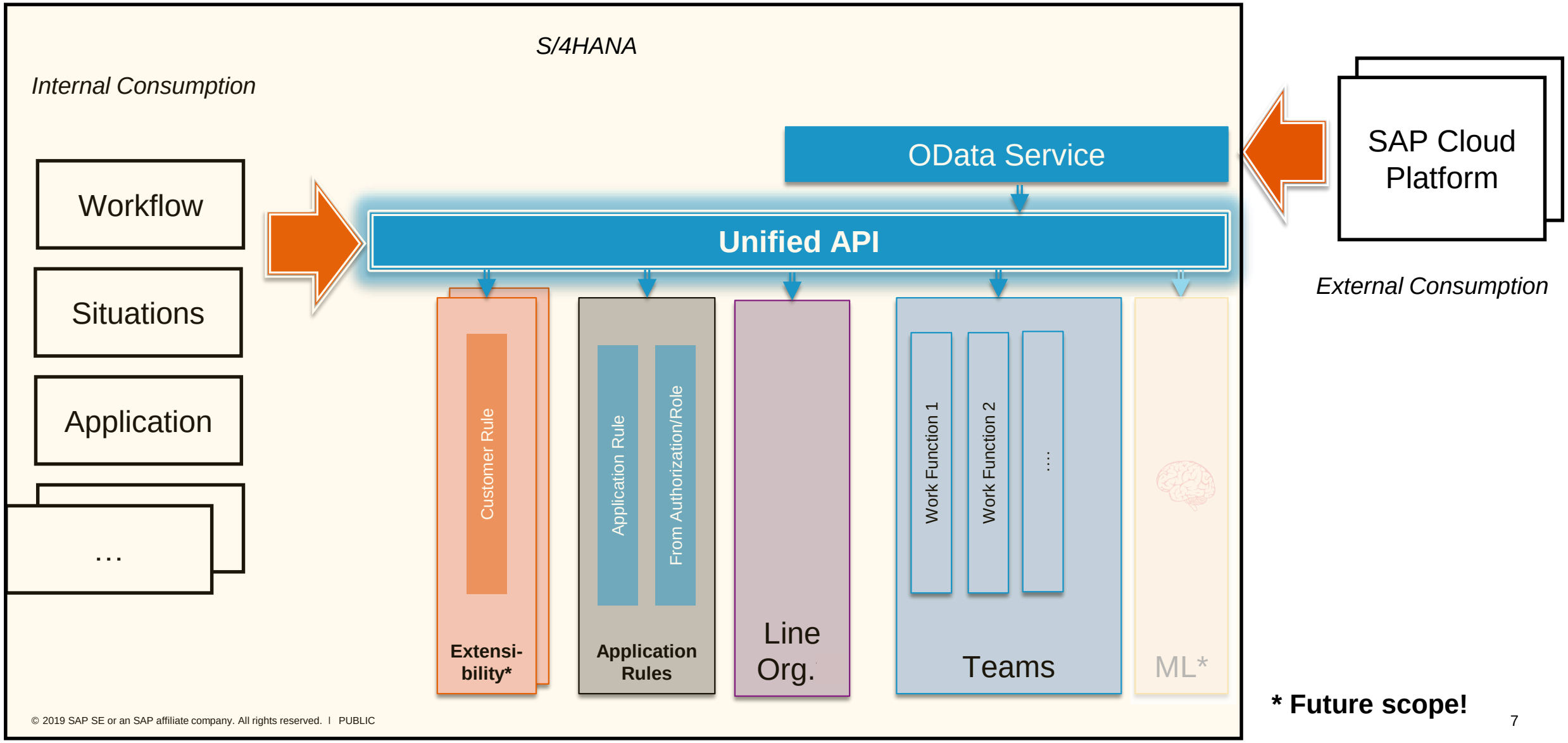
What's the architecture of Unified Responsibility Management?



*** Future scope!**

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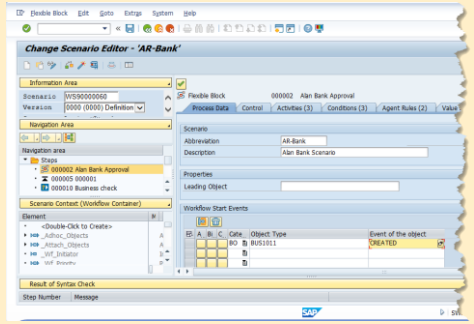
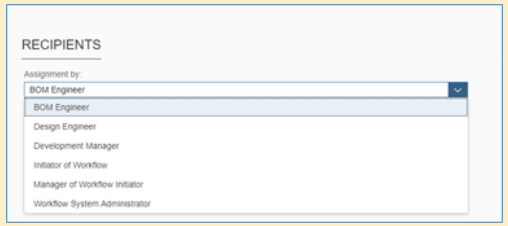
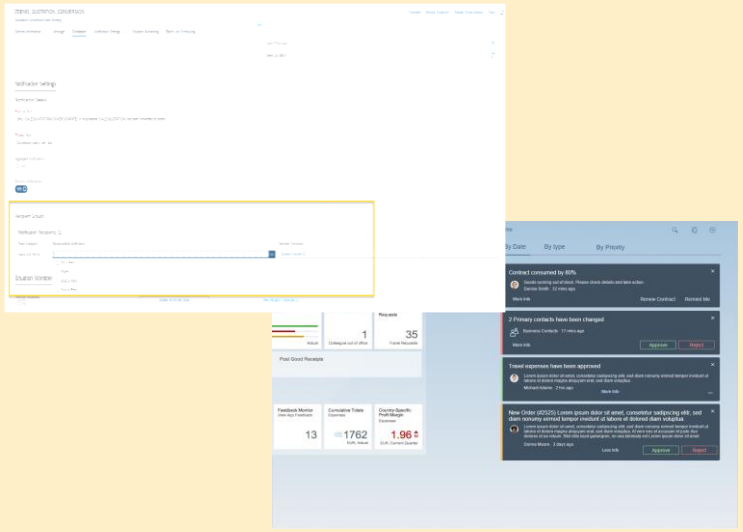
How is Responsibility Management consumed today in S/4HANA?

Workflows

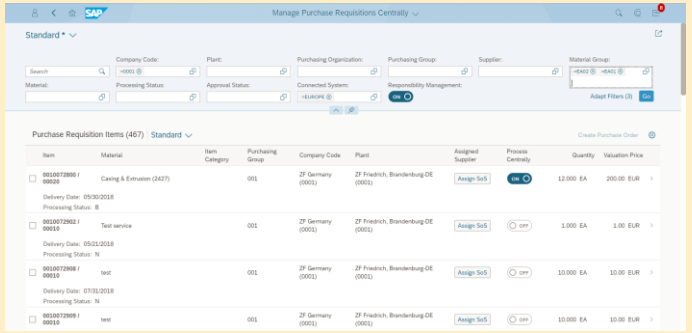


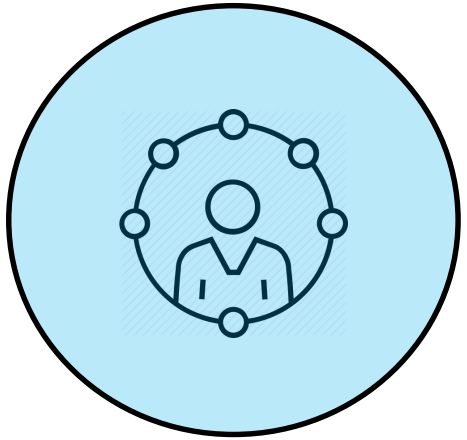


Situations



Applications





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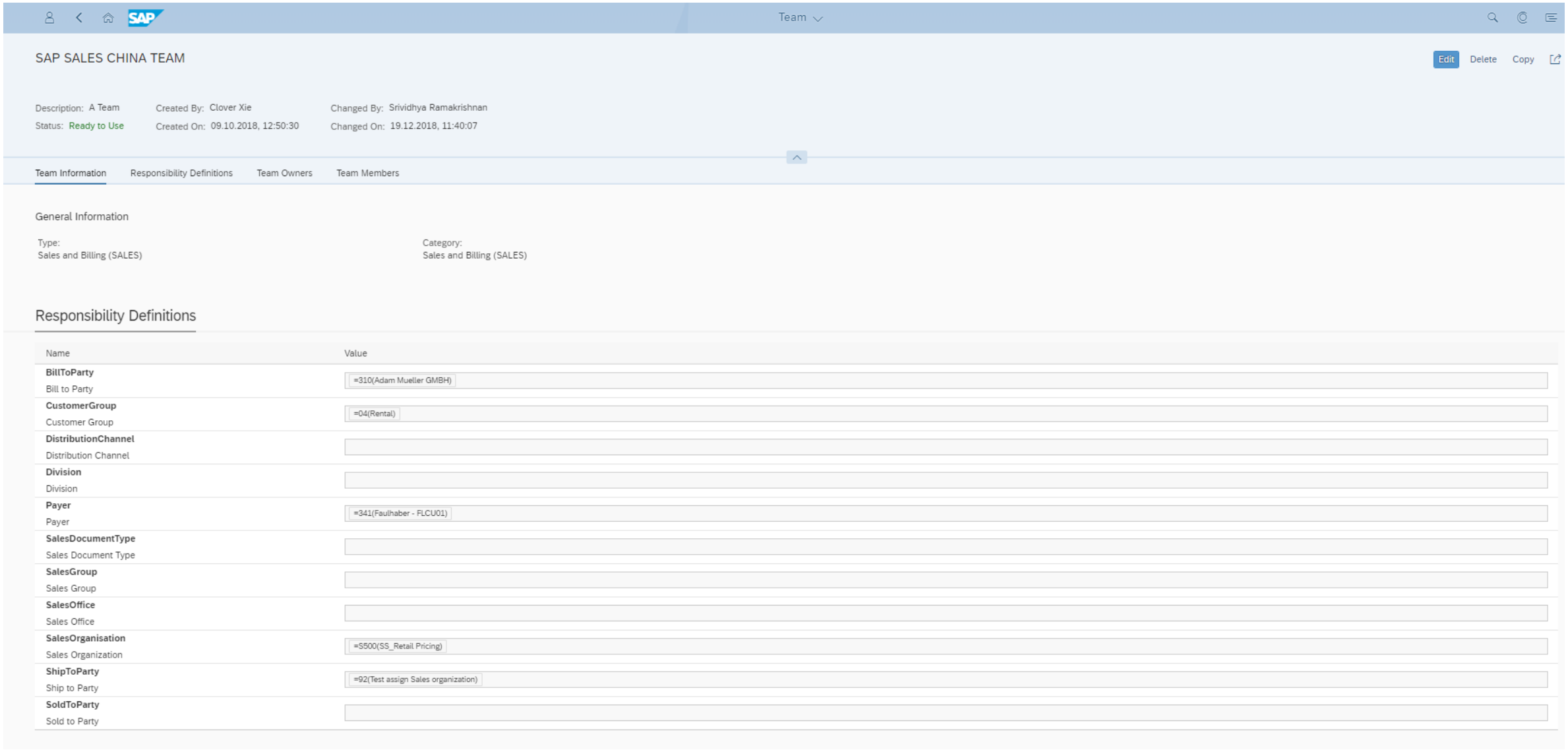

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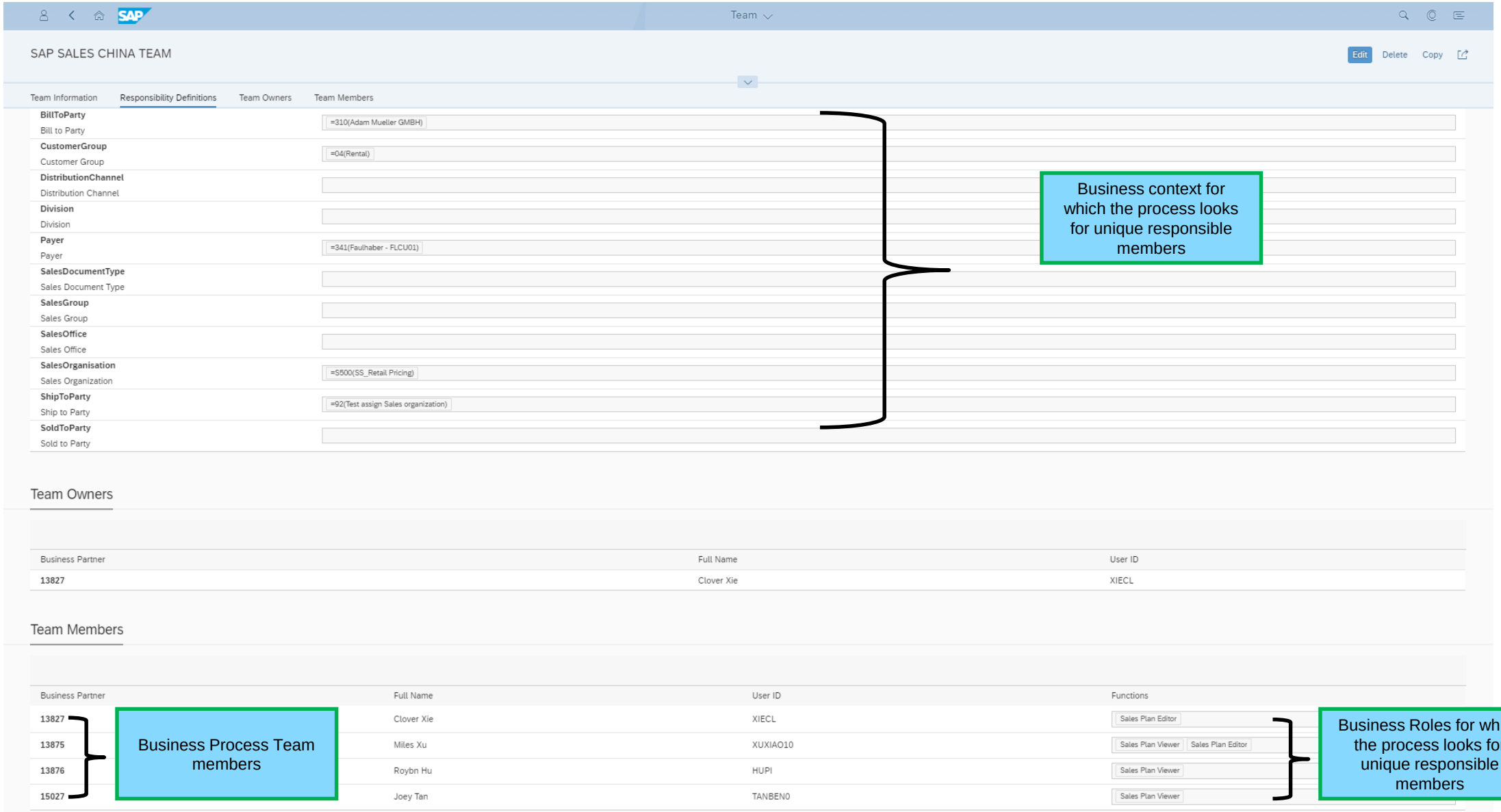
Is there more to teams?



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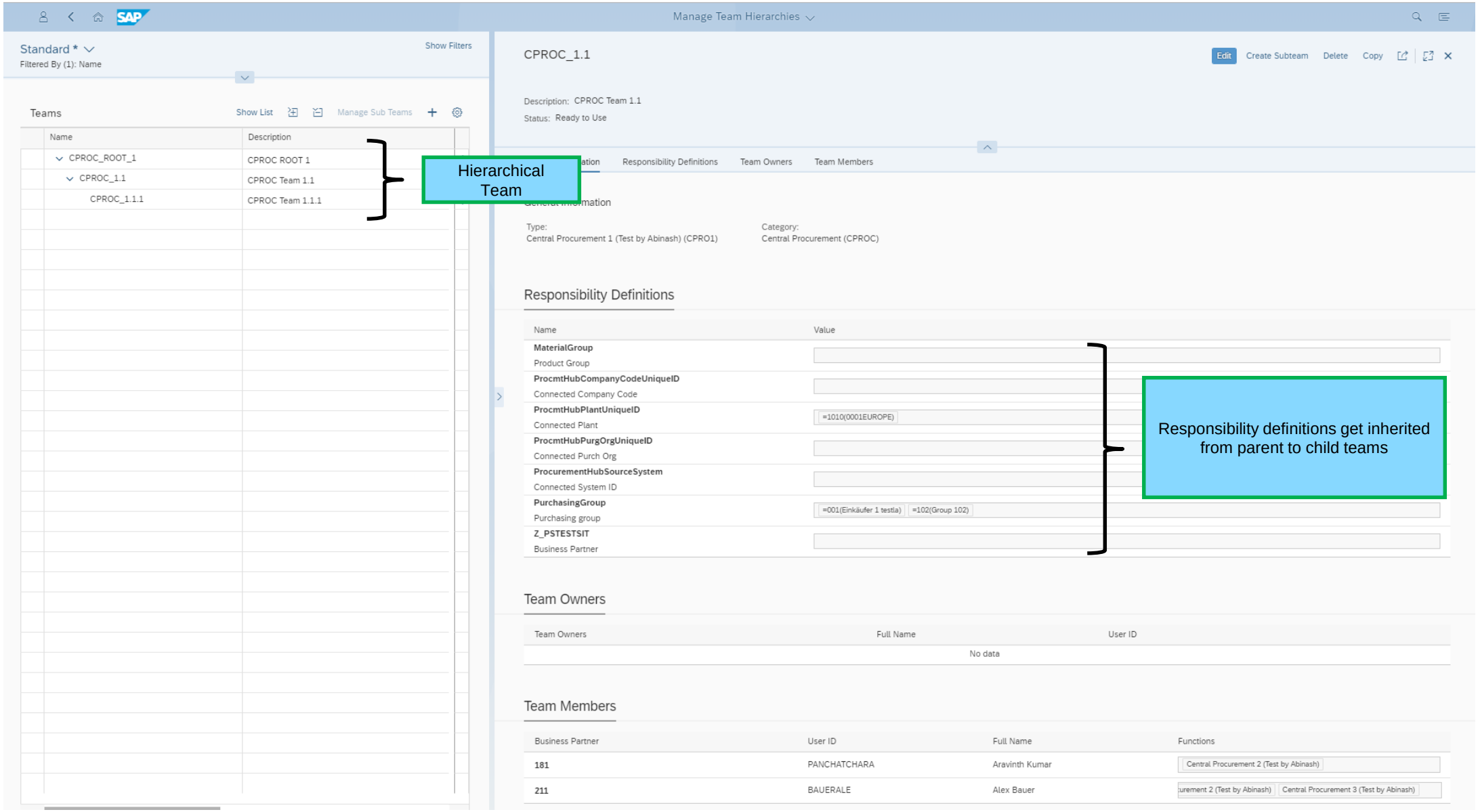
How are hierarchical responsibilities modelled?



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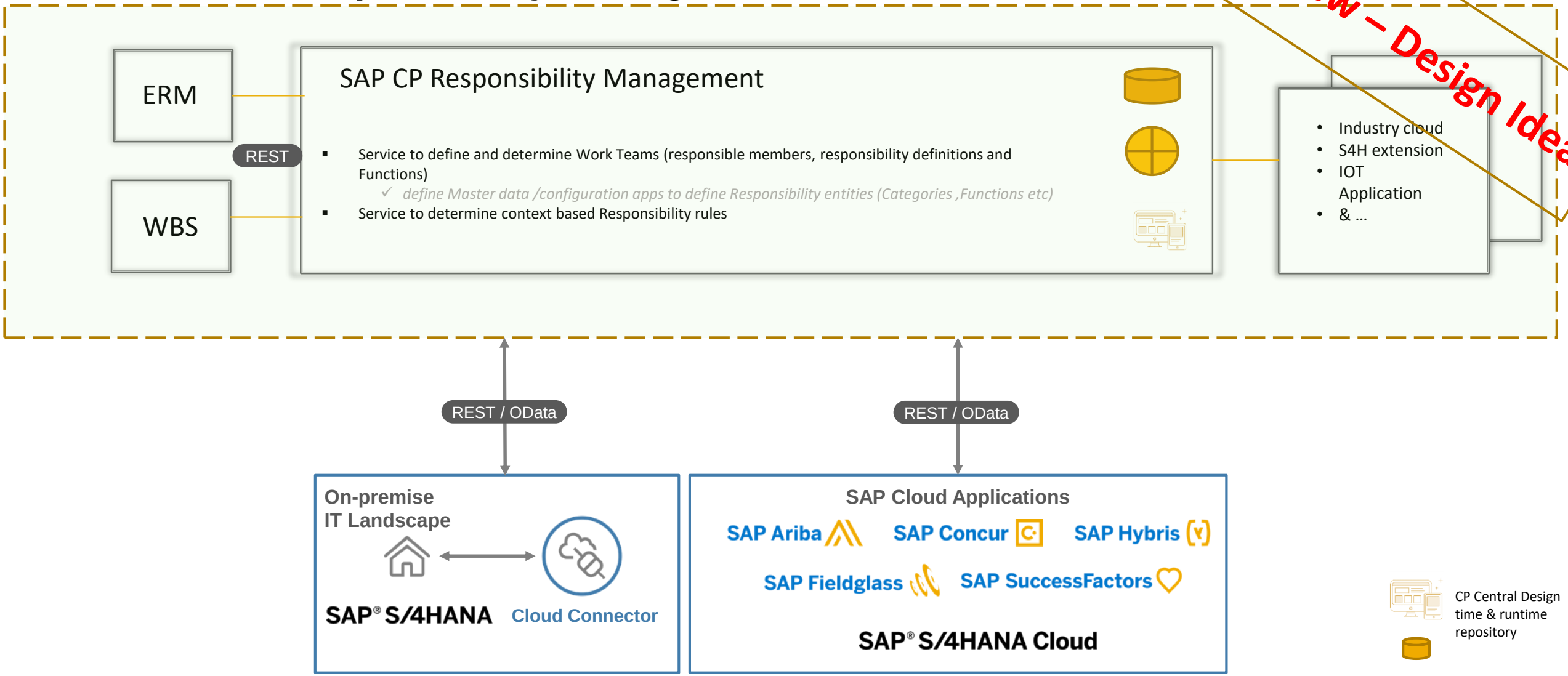
What could Responsibility Management in the future look like?

Lab Preview – Design Idea



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What does the future of Organisational Management then look like?

- Organisational Management (OM) will not go away, but it will be **specific** to solutions using it
- Workflow use cases around OM are covered by **Unified Responsibility Management** (URM)
- URM **integrates** with local solution, including (if required) with OM
- OM will continue to **be available** with On-premise solutions

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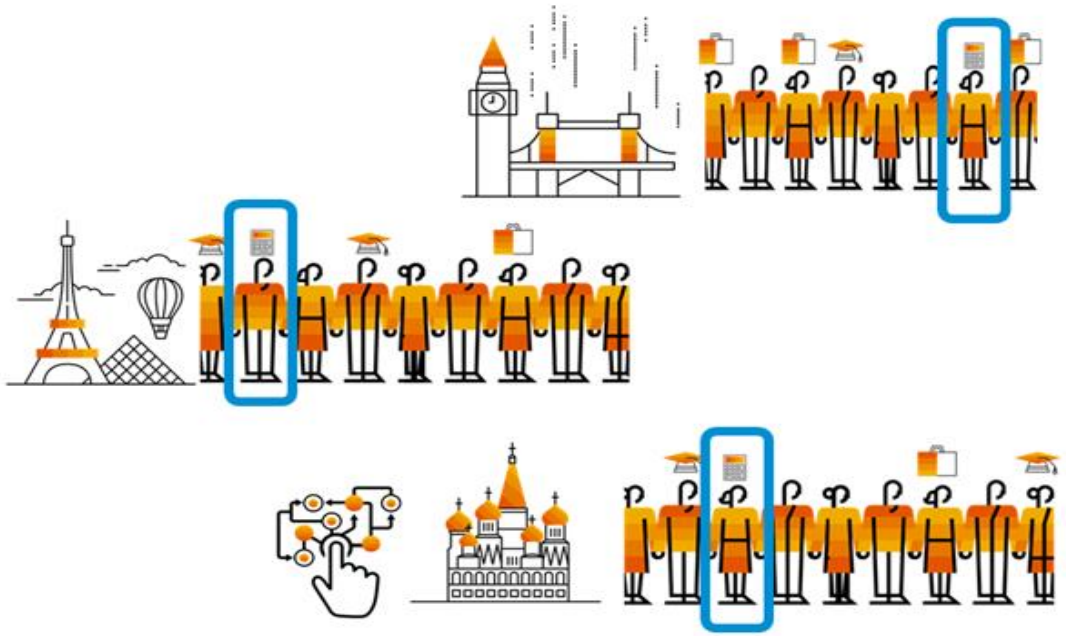
Backup and more …

What is Responsibility Management in S/4HANA?

A flexible framework to determine correct contacts for various contexts to address tasks and activities along the working structure



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Responsibility management features..

Integrate with Process route - PLM

1705

Integrate with Workflow

1708

Support of SSCUIs & Extensibility

1708

Integrate with Situations

1711

Hierarchical responsibilities

& Unified API approach

1711 - 1805

GDPR Compliant

1802-1809

Enterprise Search Models

1902

Change Documents

1902-1905

Reusable UI for Responsibility management

1905

Raise a situation if responsible agent is invalid

1905

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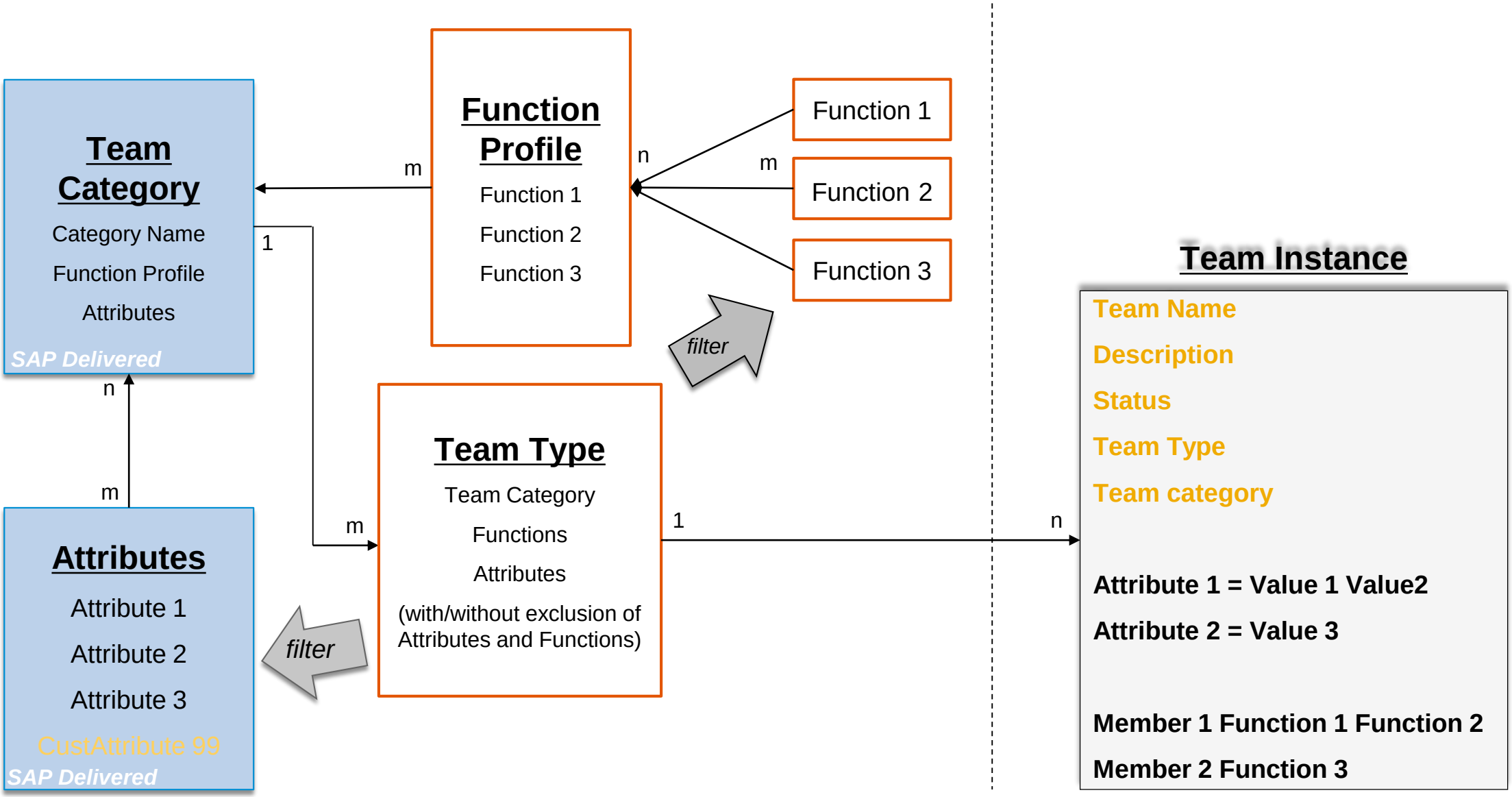
Responsibility Management in S/4HANA – The Data Model



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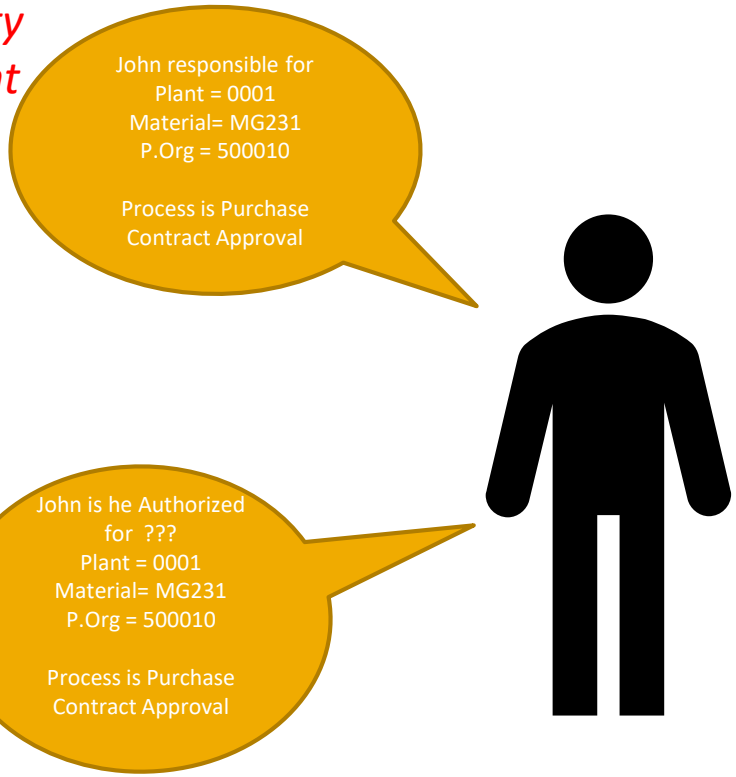
What have we heard from customers?

Use case as heard from Customers

Existing Customers have lots of authorizations and roles defined so far over the years. They would like to map a person's work (function) to the role/authorization required to do that. In case it is not there, request or create one.

Through Responsibility management



Through PFCG/Roles/Auth Checks

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Thank you.

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